

McKellar, Stuart

From: [REDACTED]
Sent: Wednesday, August 27, 2003 11:37 AM
To: Dawson, Donna
Subject: FW: [REDACTED] Ltd

2003114

Importance: High

Hi,
Can you please read this. I am so ticked off that it is all I can do not to go over to the CCC and throw her out a window.

I know what I want to answer, however, have to calm down long enough not to kill.
What gives her the experience to think she can have all of the answers on her first call, and I know if you speak to Helen about this, Helen will be just as mad as I am

[REDACTED]
-----Original Message-----

From: Landry, Anne
Sent: Wednesday, August 27, 2003 10:37 AM
To: Wood, Michael, Hare, Michelle, Law, Simon, Kerr, Deborah; Mobarrez, Houman; Rawa, Helen
Cc: 'amlandry@sprint.ca'
Subject: Ltd

Hello!

Because there seems to be a lack of clarity amongst everyone on what actually happened on this account I will summarise key points that can be verified from the tape, the Asset Allocation report and the Client Agreement/Dataphile

Please refer to the document below

Regards,

Anne

Anne Landry, MBA
Investment Specialist
ATB Investor Services
1-888-282-3863 Ext. 2422

Attachments

[REDACTED] Ltd.doc (31335 Bytes)